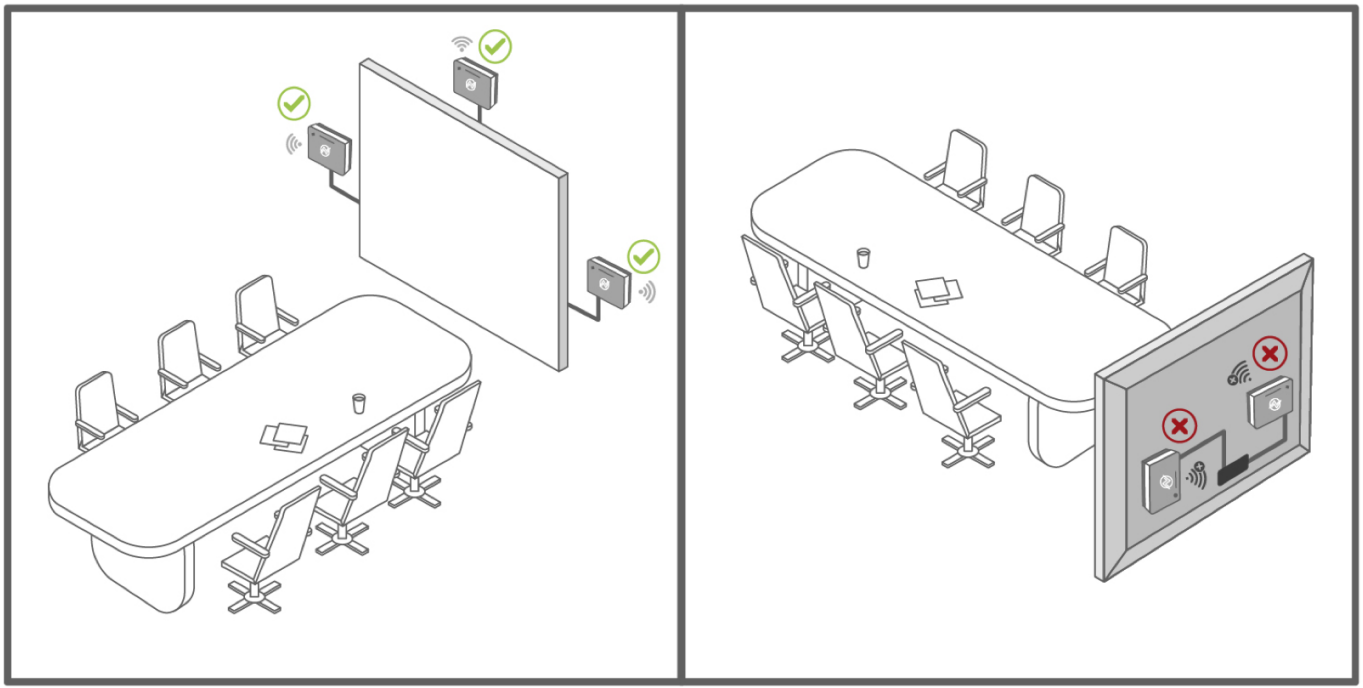
NorthVision

Be Your Vision!

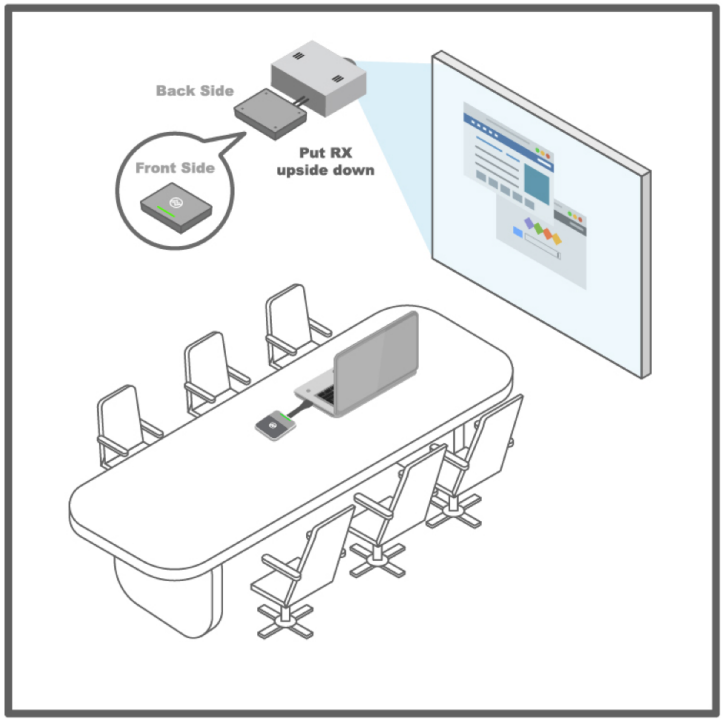
Q & A: Receiver install position

The best location to place the receiver with an interactive display

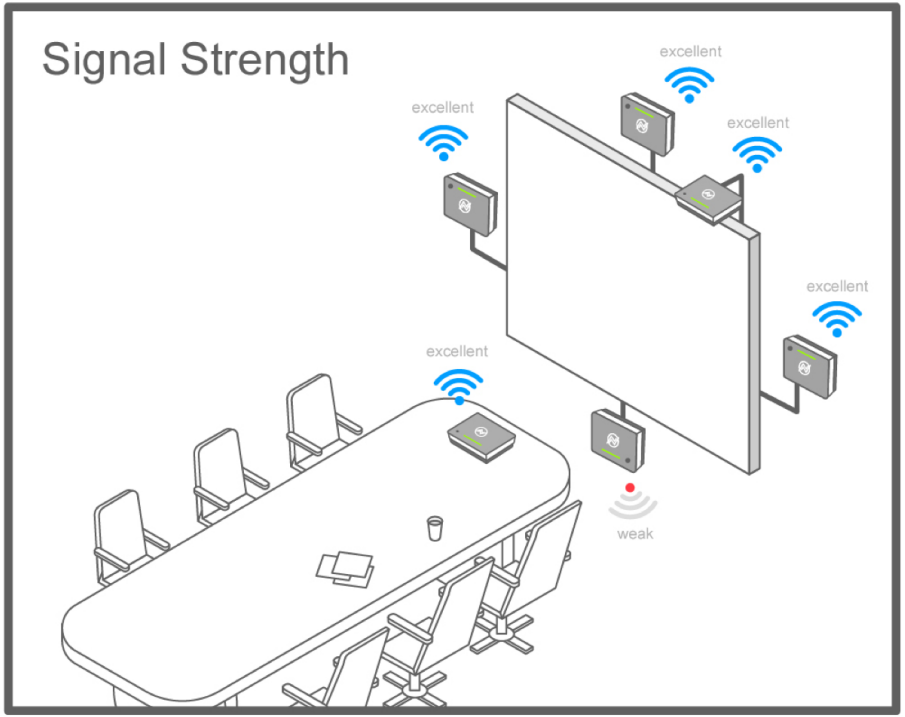


Q & A: Receiver

To place the receiver with a projector



Receiver signal strength at different locations



Q & A: Receiver

Q **No Image shows on the screen**

A Check if power adaptor is 5V/4A and if power adapter is well connected

Receiver power supply in 5V/4A

A Make sure your display supports 1920*1080 resolution

Display resolution support above 1920*1080p

A Select correct input source

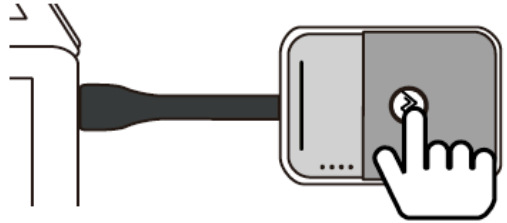
Q & A: Transmitter

How to play the button?

Press the center NorthVision logo to “Play” and “Pause” the image

Can I pair the transmitter with another receiver?

Press the transmitter button for 10 seconds then release, it proceeds pairing process automatically



Q & A: Transmitter

Q **No LED light bar when plug in to HDMI port**

A Make sure your transmitter devices are fully charged

1. Charging Station

Make sure your transmitter is well positioned in the charging station

Power supply in station: 5V/4A

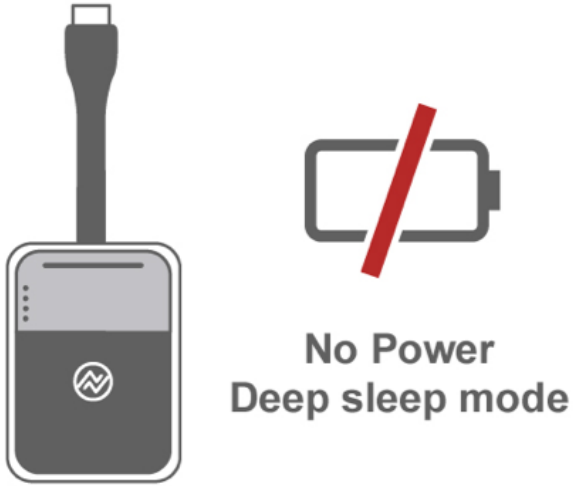
2. Micro USB

Make sure the micro USB cable is connected to the transmitter

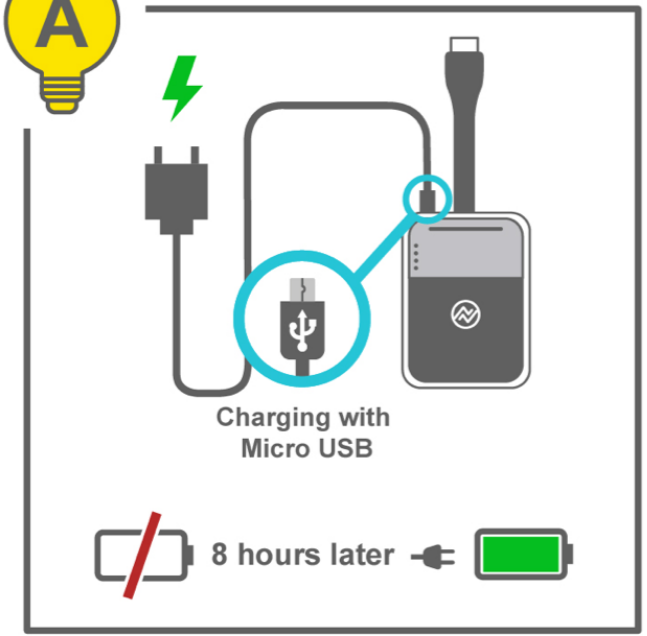
Power supply in micro USB: 5V/1.5A

Q & A: Transmitter

Q **Fails to Charge**



A

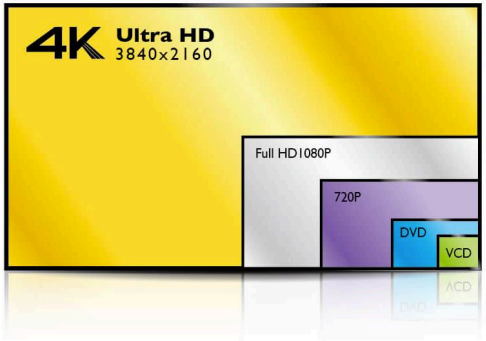


When first time use or if there is a long time with no use, please make sure the transmitter battery has charged over 8 hours before use

Q & A: Image issue

Image shows black when press play button?

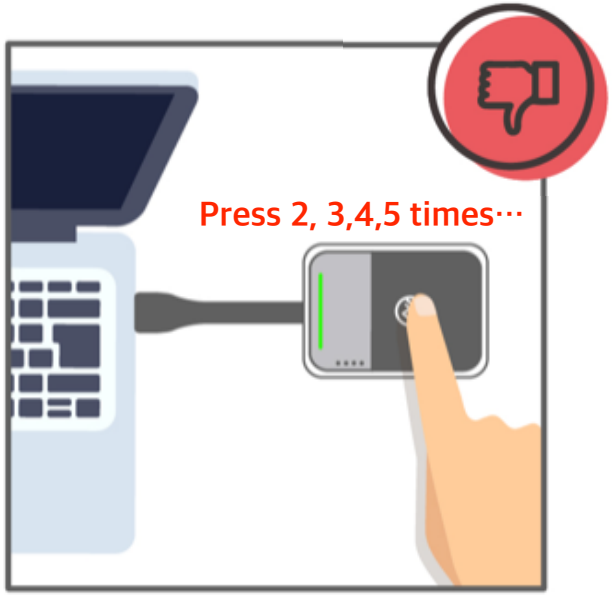
A1: Display resolution doesn't support input resolution
A2: Adjust input resolution to match or change it to 1920x1080 or 3840x2160



1920x1080
or
3840x2160

No image shows

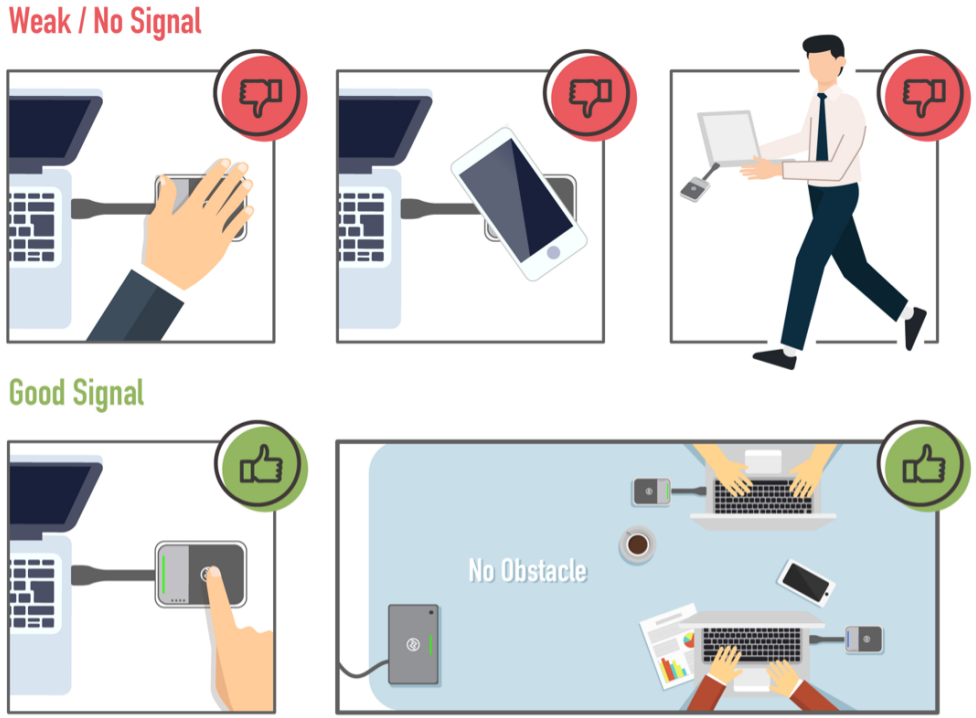
A1: Didn't press the button properly
A2: Pressed too many times the button



Q & A: Signal issue

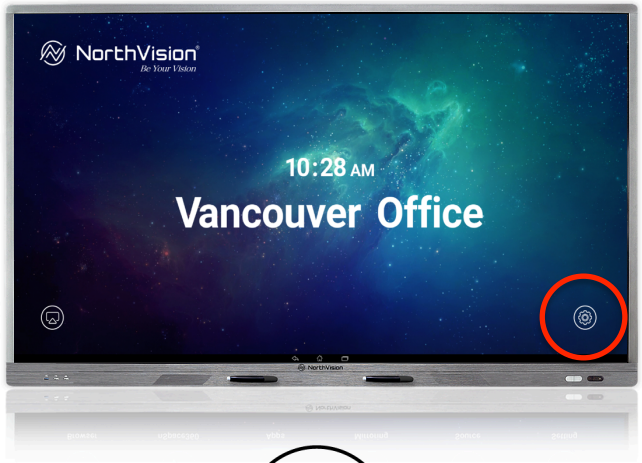
Signal issue: No signal or image is disconnected

The best way to use Visionshare



Q & A: Menu setting

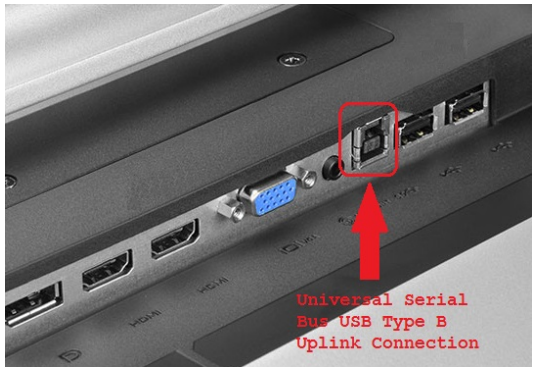
Unable to navigate into VisionShare system setting



Set up button

A1: Make sure your input source (keyboard/mouse/touch display) supports HID code

A2: Make sure the USB cable is connected between the display and the receiver



TypeB (Display)

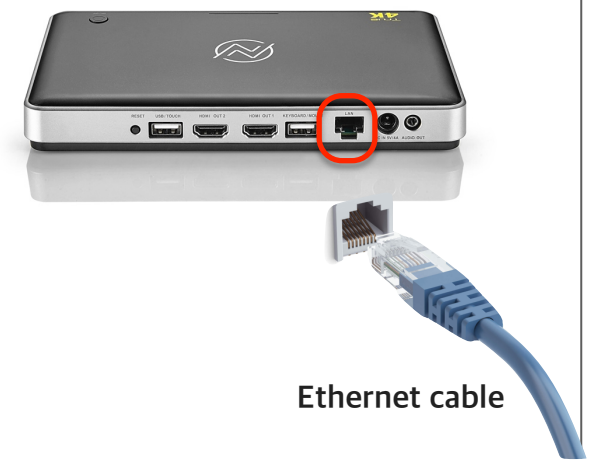
TypeA (Receiver)

Q & A: Menu setting

How to use“Mirroring360” with personal devices?

Step1:

Connect the ethernet cable to your receiver and make sure the IP address is displayed on the screen



Ethernet cable

Step2:

Android/Windows/Chrome system:
Download and install “Mirroring360” on your Android devices before use.

Download link:
www.NorthVIsion.com/download

iOS/MAC system:
Use “Airplay” function to mirror the image wirelessly

AirPlay

Step3:

Open Mirroring360 from main menu, find correct IP address and connect.
Make sure your BYOD is connected to the same network

Mirroring360 button